INFORMATION TECHNOLOGY SUPPORT OFFICER

> Fast paced and dynamic work environment
> SE suburb location
> Build and develop your career

Enjoying a history that extends beyond 125 years, Hawthorn Football Club is a proud, successful and progressive member of the Australian Football League, well placed for future success. We live and breathe our values of Dynamic, Open & Honest, Relentless, Respect All and Selfless.

The club is seeking to appoint an enthusiastic and talented individual to assume responsibility of providing varied IT support to end users within the business as well as supporting a wide variety of IT project activities and initiatives. This is a brilliant opportunity for the right candidate.

Reporting directly to the Information Technology Manager, the Information Technology Support Officer will be responsible for:

- Providing first level technical support and incident resolution for club employees across the IT infrastructure and applications environment (including Active Directory, Office 365, phone systems)
- Providing a professional, friendly and customer-oriented service at all times
- Troubleshooting system and network problems, diagnosing and solving hardware or software faults

The ideal candidate will possess a strong interest in computing and computer networks. They will have excellent communication and organisational skills, high attention to detail, strong customer service approach and the ability to effectively prioritise and manage their time. Tertiary qualifications in Information Technology will be highly regarded.

A Working with Children Check and Police Check are also a requirement of the role upon commencement of employment. As an employer of an AFL club you must also comply with AFL Rules & Regulations which includes prohibiting employees from gambling on AFL football.

A competitive salary package will be offered to the right candidate with the right skills and experience. In addition, the Club's benefits program includes professional development opportunities, free parking, gym and pool access, discounts and an in-house health program.

Hawthorn Football Club encourages workplace diversity. Women and applicants with diverse backgrounds are encouraged to apply. We value our commitment to the

"If you embrace Hawthorn, Hawthorn will embrace you" Dr Sandy Ferguson

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Traditional Owners and as such, we welcome applications from candidates of Aboriginal and Torres Strait Island descent.

Please send your CV and cover letter to recruitment@hawthornfc.com.au by Friday 29th March 2019.

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